

Committee on Accessible Transportation (CAT) Business Meeting HIGHLIGHTS

Wednesday, February 15, 2023 9:00 AM – 11:30 AM WebEx/Virtual Meeting

Attendees: Annadiana Johnson, Kris Meagher, Barry Lundberg, Jan Campbell, Patricia Kepler, Michael Sandell, Claudia Robertson, AJ Earl, Ryan Skelton, Cassie Wilson, Dave Daley, Adam Kriss, Director Keith Edwards, Diana Keever, Leon Chavarria

Public: Chris Walker, Kathryn Woods, Lisa Strader (PBOT), Steve Hext (Broadway Cab)

TriMet: Nathan Banks, Nick Anderson (LIFT Contractor), Joe Camper, Jonathan Lewis (LIFT Contractor), Tony Clark, Daniel Marchand, Alan Lehto, Patricia Tezer (LIFT Contractor), Mary Hill, Clayton Thompson, Mathew Kintz, Charlie Clark, Eileen Collins

HIGHLIGHTS

9:00: A. Jan Campbell Called to order – 9:02

- Approval Of Agenda motion Annadiana Johnson, Claudia Robertson -Second. No discussion. No opposition. Motion passes.
- 2. Approval of Minutes motion Patricia Kepler; seconded Kris Meagher
- 3. Announcements from Chair
 - a. Read all the items in your packet prior to meeting. It is important to keep up to date if you cannot attend.
 - b. Annadiana Johnson and Jan Campbell attended TEAC.
 - c. PBOT Is making improves at 122nd. CAT to engage for involvement.
- 4. Nominating Committee Members Needed to interview new CAT applicants. Meeting the week of 2/20 to review.
 - a. Meeting the week of 2/20 to interview applicants

9:10 B. Staff Updates

Eileen Collins hired as ATP Director; Hiring for Service Delivery Manager for LIFT is underway.

9:15 C. Public Comment

Chris Walker – Re: Letter to LIFT Customer Service. Unhappy with LIFT policy for waiting five minutes for no shows, when a customer has to use the restroom.

9:25 D. CAT Committee Issues

- Annadiana Johnson Better review and standards needed for presentations to CAT.
- **Patricia Kepl**er New LIFT bus configuration concerns; ensuring that heaters do not interfere with service animal placement on buses.
- **Michael Sandell** LIFT Bus heaters can also cause harm to human riders; ensure that heaters are placed in safe areas.
- **Michael Sandell** Will there be more opportunities for engagement with bus operator training (fixed route)?

9:48 E. Keith Edwards – Board Update

Director Edwards shared concern regarding elevators in the system not being reliable for people with disabilities; wayfinding issues; and the proposed fare increase, requesting that constituents provide feedback to the Board regarding impacts of a fare increase.

9:58 F. LIFT Service Report – Eileen Collins and ATP Contractors

Eileen Collins and ATP Contractors shared current operator shortage challenges, compounded by service rebounding more rapidly than anticipated.

10:17 G. Fixed Route Service Report – Nathan Banks

Shared slide Deck attached in Meeting packet.

There was robust conversation about the metrics involving time points, passups, refused securements and ramp deployments. The Service Delivery team will follow-up with more details and look to attend a CAT Fixed Route Subcommittee meeting to discuss further.

10:30 I. TriMet Business Plan – Alan Lehto, Senior Director, Planning, Service Planning and Delivery

Alan Lehto shared screen with slide deck; provided as Attachment F.

11:00 J. Better Red Project – MAX Service Impacts

Clay Thompson shared screen with slide deck. Attachment G.

11:30 K. Meeting adjourned at 11:31